

CLAHRCBITE

Brokering Innovation Through Evidence

Evaluating the impact of Liverpool Community Care Teams (CCTs)



Background

National policy over the past few years has been directed towards developing integrated multidisciplinary teams that break down barriers across health and social care. It is expected that this integrated working can reduce avoidable hospital admissions. An integrated multidisciplinary approach is the key focus of the Liverpool Community model and during the last twelve months, this has led to the establishment of Liverpool's Community Care Teams (CCTs) in each of the cities twelve neighbourhoods.

CCTs work proactively by targeting individuals at increased risk of poor outcomes taking a whole person view, and results in a multi-agency response not just to health issues but also addressing underlying causes of the patient's health.

What was the aim of the project?

The aim of the evaluation is to establish the impact CCTs have on reducing the need for care and support and safe and timely discharge.

What we found and what does this mean?

Patients that are part of proactive care have been coded within the primary care system and a case control study is to be developed to investigate if CCTs have an impact on reducing secondary care hospital activity.

Outcomes

Across all schemes commissioned by Liverpool Clinical Commissioning Group we have seen:

10% reduction in non-elective avoidable admissions (during 2016/17) this is a real achievement compared to the most recent 12 months of vanguard funding where growth rates were up 1.9% and non-vanguards in England 3.2%
In addition as of month 8 (November 17) a further 3% reduction has been observed compared to 16/17 outturn.
Readmissions within 30 days of discharge, this indicator continues to show steady progress and has observed a 4% reduction (Jul16-Jun17)

How did we involve people?

We involved the Public, GPs, Community Nursing, Social Worker Teams, Mental Health Professionals, Allied Health Professionals and CCG staff in the development of our model. Representatives from each of the partners and a Public Advisor have supported the evaluation.

What next?

- Full Evaluation Report available summer 2018
- Mersey Care conducting staff and stakeholder interviews
- Working in partnership with Digital Care and Innovation Team to gain more understanding about patient experience
- Personalised Care Plan CQUIN to support development of this intervention

Partners / Stakeholders

- NHS Informatics Merseyside
- General Practice
- Liverpool City Council
- Liverpool Community Health NHS Trust
- Liverpool Clinical Commissioning Group
- Mersey Care NHS Foundation Trust

Find out more

<http://www.clahrc-nwc.nihr.ac.uk/index.php>

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What is NIHR CLAHRC NWC? The mission of the NIHR CLAHRC NWC is to work collaboratively with Partner organisations and other stakeholders including members of the public to co-produce and conduct high-quality, leadership enhancing, applied research designed to decrease health inequalities and improve the health of the population of the North West Coast.